

## Guarantee of performance

Modified wood with the brand name ACCOYA® that is produced by Titan Wood BV ("Titan Wood") has the following properties:

- The wood is modified in accordance with Titan Wood's proprietary acetylation process;
- ACCOYA® wood complies with durability class 1, assessed in accordance with BRL 0605 (timber modification standard) and tested in accordance with EN350-2, EN113 and ENV807;
- ACCOYA® wood can be exposed according to use classes 1, 2, 3 and 4 on the basis of the application demands and rules pursuant to EN 335-1.

## Definition of damage

This Guarantee is activated if, as a result of perceptible material or production failure, it is shown that in ordinary usage:

- the ACCOYA® product has been materially damaged by one of the fungi species that are listed in Annex E from EN 113; or
- the volume of swelling or shrinkage is greater than 2.5% during normal use <sup>1</sup>.

## Period of the Guarantee

The Guarantee period shall be 50 years when the ACCOYA® product is used in use classes 1, 2 and 3 – as defined in EN 335-1 <sup>2</sup>.

The Guarantee period shall be 25 years when the ACCOYA® product is used in use class 4 – as defined in EN 335-1.

The Guarantee period starts from the date of delivery of the ACCOYA® product as stated on the invoice.

## Scope of the Guarantee

This Guarantee covers the provision of ACCOYA® wood to replace the materially damaged ACCOYA® product, together with an allowance for a cash payment to the Purchaser, provided that such amount shall not be greater than a maximum of three times the originally invoiced cost of the ACCOYA® product that is replaced, and such payment being made to offset associated costs arising from repair of the product in which the ACCOYA® wood has failed to perform. Claims must be made in writing to Titan Wood within 60 days after



discovery of a suspected defect, accompanied by the original Certificate of Guarantee and copies of the relevant invoice(s). Titan Wood reserves the right to inspect the defect in situ prior to any authorisation of repair and / or replacement. Failure to follow these procedures may invalidate any claim under this Guarantee.

### **Exclusions**

The following are excluded:

- 1) any use of the ACCOYA® product in the relevant use class that contravenes the requirements set out in EN 335-1 (Note: see also note 2);
- 2) any contact between ACCOYA® wood and liquids that have a pH higher than 9; and
- 3) any ACCOYA® wood subsequently modified or impregnated, for example by chemical treatments, without the prior written approval of Titan Wood.

### **Quality guarantee**

[KOMO® product certificate number 380 58/07 PDF](#) was issued to Titan Wood on 1 May 2007 by SKH, The Netherlands on the basis of BRL 0605 "Modified Timber" in accordance with the SKH Regulations for Certification.

### **Geographical coverage**

This Guarantee applies to all the Member States of the European Union.

### **Titan Wood BV**

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<sup>1</sup> This can only be validated by removal and testing that the shrinkage is greater than 2.5% (from fully soaked to oven dry) by applying Standard Operating Procedure WVS\_SHR\_049, conducted by an Institution approved in writing by Titan Wood.

<sup>2</sup> For the avoidance of doubt, where the end-product does comply with established norms for water drainage or water evaporation or is positioned less than 20cm above ground it shall be deemed use class 4 and the 25 year Guarantee shall apply.